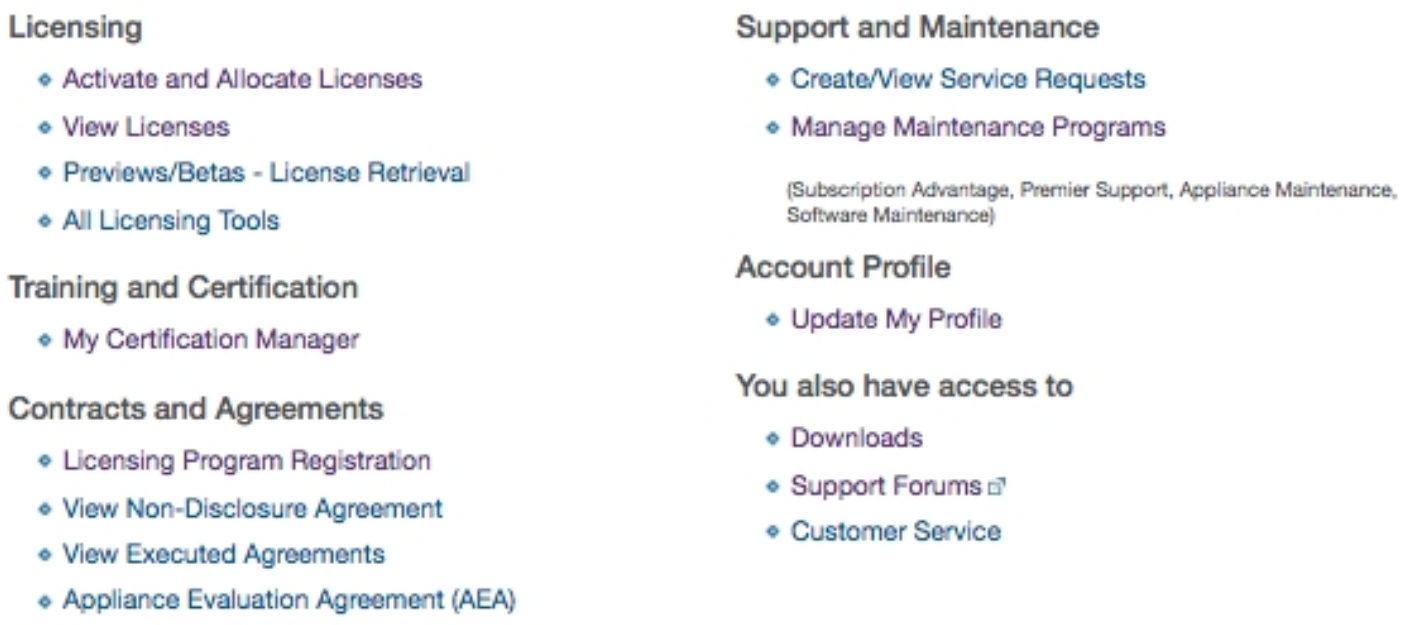
En esta ocasión mostramos como añadir un CSA preferente en nuestro MyCitrix, la razón de ello es para que un Partner pueda cotizarnos nuestra renovación de licencias de Citrix, algo que en el nuevo MyCitrix, no está muy claro para poder realizarlo.

Imaginemos que actualmente estamos trabajando con un Partner determinado y que deseamos cambiar a por **ejemplo "101 Consulting"**, bién porqué no estamos contentos o por cualquier otra razón, el procedimiento sería muy simple,

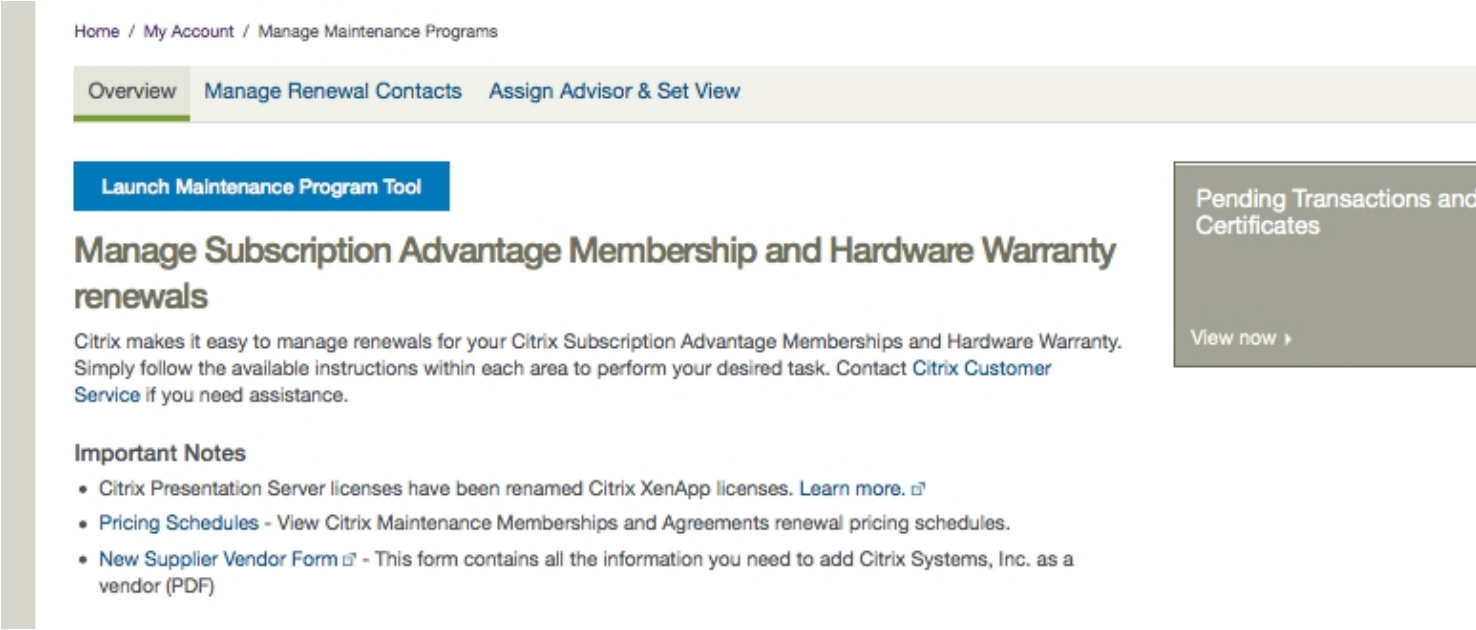
Accederemos a MyCitrix con nuestras credenciales autorizadas,



Seleccionaremos la opción de "Manage Maintenance Programs",

- Manage Maintenance Programs

Una vez seleccionado aparecerán las siguientes opciones,



Seleccionaremos "Assign Advisor & Set View",

Home / My Account / Manage Maintenance Programs

Overview | Manage Renewal Contacts | Assign Advisor & Set View

Assign Citrix Solution Advisor & Set View Access

Citrix Solution Advisors provide a valuable service of assisting you in keeping your Citrix Maintenance Memberships and Agreements current. You can use this tool to assign Citrix Solution Advisors to your Citrix Maintenance Memberships and Agreements as well as assign their level of visibility. After you assign Solution Advisors to your Citrix Maintenance Memberships and Agreements, the Solution Advisor(s) will contact you regarding your renewal.

Choose from the following options:

- Select "View Assignment(s)" to display a list of product lines and their current assignments and/or to assign additional product lines to a Solution Advisor, or
- Select "Update Citrix Solution Advisor Visibility" to modify the Solution Advisors' visibility level, or
- Select "Add Citrix Solution Advisor" to assign a Citrix Solution Advisor.

Your License/Company information may be passed on to a Certified Citrix Distributor, not explicitly identified here, in order to facilitate the renewal process.

View Assignment(s) | Update Citrix Solution Advisor Visibility | Add Solution Advisor

Y pulsaremos sobre "Add Solution Advisor"

Home / My Account / Manage Maintenance Programs

Overview | Manage Renewal Contacts | Assign Advisor & Set View

Citrix Solution Advisor Selection

*Required information.

Search for a Solution Advisor

To search for your Solution Advisor, you must first select a country. If USA or Canada is selected, please select a state from the drop down box. For a faster response, enter at least the first 3 characters of the Solution Advisor's organization name.

Country:* Spain

Name:

Search

Select your Solution Advisor by choosing the appropriate option button from the search results below.

Name City Phone

Back | Continue